



Westwood Community Services District

P.O. Box 319 319 ASH STREET 530-256-3211

WESTWOOD, CALIFORNIA 96137

March 17, 2020

Effective Tuesday, March 17, 2020 the WCSD office will be closed to the public.

In the interest of the safety of our community and our employees, Westwood CSD has made the decision to suspend public access to our office until further notice.

At this time, employees are reporting to work as usual – WCSD will continue to conduct business via email, phone and fax.

We understand that closing the office will impact the way some of our customers pay their bills and other WCSD related business. In order to lessen the impact, we offer a variety of ways to serve your needs.

- Online bill pay – Visit our website at <https://westwoodcsd.specialdistrict.org/> and click on the “Pay your water and sewer bill online” link.
- By phone – Call 530-256-3211 9-12 – 1-4 to pay bills by card.
- At our office – Our payment drop box, located at 319 Ash Street, can be accessed anytime day or night. Please pay by check, money order or cashiers check. We cannot accept cash payments at this time. If you require a receipt, please note that on your payment and we will mail it to you as soon as possible. Please be sure to include account number with your payment.
- You may drop your LMUD bill payment in our drop box. Please pay by check, money order or cashiers checks.
- Start, stop or transfer service – While our office is closed, you can still stop or start service. Call our office at 530-256-3211 for details.

Our field personnel will continue to respond to necessary calls.

WCSD will continue to monitor and evaluate this situation and provide updates and alerts to the community as they become available on our website, <https://westwoodcsd.specialdistrict.org/>

We appreciate your patience and understanding. Our goal is to provide the level of service that you’ve come to expect, while serving the best interests of public and employee health.

Finally, we encourage you to consult the CDC’s website, www.cdc.gov for the most accurate and up-to-date information regarding COVID-19 and best practices to help avoid the spread of the coronavirus.